

Enhance the Equity, Quality, Safety, and Value of Care



Now more than ever, clinical departments and other care units must improve the equity, quality, safety, and value of their activities. Yet, many improvement efforts fail because teams have not been trained in these principles.

2024-2025 Certificate Program in Patient Safety and Quality

A joint program of UW Medicine & Seattle Children's Hospital

This innovative training program builds a cadre of front-line clinicians, staff, and administrators with the skills to identify gaps in equity, quality, safety, and value and to develop and implement solutions to close them.

Learn More & Register Online

Registration is open now through Thursday, August 1, 2024.

The 2024-2025 class emphasizes the patient safety, quality, and value efforts of teams, and includes robust content on equity developed in partnership with the UW Medicine Office of Healthcare Equity. We invite individuals and small teams (optimal size of 3-8) from all UW clinical departments and care units to register. Improvement projects should align with institutional and departmental priorities.

Program Topics:

- Foundations of Quality Improvement and Patient Safety
- Equity in Healthcare
- Cost Savings and Healthcare Value
- Local/Regional/National Landscape of Quality and Safety
- Error Disclosure/Risk Management/Resilience Principles
- Diagnostic Error
- TeamSTEPPS
- Information Technology and Patient Safety
- SQUIRE Guidelines for Publishing
- Research vs. Quality Improvement
- Leadership and Change Management



Gain Hands-On Experience through Applied Learning

Participants apply the curriculum through a mentored improvement project during the course. Projects can range widely—from traditional quality and safety efforts to clinic flow challenges, and from department or division administrative efforts (e.g., enhancing an HR process or improving grant administration) to improvement work addressing diversity, equity, and inclusion.



“The Certificate Program has exceeded my expectations and allowed me to take my project further than I imagined.”

Kari Miller Farevaag, Program Coordinator, Seattle Children's Hospital

Program Details

- **6 daylong sessions** over 8 months
- Course offered both **in-person** in Seattle and **online** for those not in Seattle
- **\$2,577** per registrant for UW Medicine attendees paying with a UW budget number
- Register at patientsafety.uw.edu

The University of Washington School of Medicine is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians. The University of Washington School of Medicine designates this live activity for a maximum of 34 AMA PRA Category 1 Credits™. Physicians should claim only the credit commensurate with the extent of their participation in the activity. Presenters and planners in the Certificate Program in Patient Safety & Quality have no disclosures to report.

“By far the best thing about this program has been the hands-on experience with an interdisciplinary team of my peers. I cannot recommend this program highly enough.”

David Levitt, Division of General Internal Medicine, Harborview Medical Center

